



TERMS, CONDITIONS & CANCELLATION

The following terminology applies to these Terms and Conditions, Privacy Statement and Disclaimer Notice and any or all Agreements: "Client", "You" and "Your" refers to you, the person accessing this website and accepting the Company's terms and conditions. "The Company", "Ourselves", "We" and "Us", refers to our Company (Smart-Tel Communications).

Termination of Agreements and Refunds Policy

Both the Client and ourselves have the right to terminate any Services Agreement for any reason, including the ending of services that are already underway. No refunds shall be offered on work completed, where a Service is deemed to have begun and is, for all intents and purposes, underway. Any monies that have been paid to us which constitute payment in respect of the provision of unused Services, shall be refunded. A signed invoice binds you the client to these terms and conditions.

Cancellation Policy

Minimum 24 hours' notice of cancellation is required, via email and/or mail. We reserve the right to levy a charge to cover any subsequent administrative fees and subject up to 30% re-stocking fee on material. Stated fees are due within 3 days after notice of cancellation notice.

If you are a client and would like to cancel your project after signing an invoice and a deposit has been made, then a written cancellation is a required.

If a signed cancellation letter is not received and the project has not proceeded, the invoice balance will still be owed by the client. The said balance is agreed to be paid by the due date indicated on the invoice.

Payment

Cash or Personal Check with Drivers License, and all major Credit/Debit Cards are all acceptable methods of payment. Our Terms are acknowledged upon signing the invoice. All goods remain the property of the Company until paid for in full. Monies that remain outstanding after the due date may incur late payment interest at the rate of 2% above the prevailing U. S. prime rate on the outstanding balance until such time as the balance is paid in full and final settlement. We reserve the right to seek recovery of any monies remaining unpaid sixty days from the date of completion of project via collection Agencies and/or through the Small Claims Court. In such circumstances, you shall be liable for any and all additional administrative and/or court costs.

Returned check will incur a \$50 charge to cover banking fees and administrative costs. In an instance of a second Returned check, we reserve the right to terminate the arrangement and, if agreed to, we shall insist on future cash transactions only. Consequently, all bookings and/or transactions and agreements entered into will cease with immediate effect until such time, as any and all outstanding monies are recovered in full.

These terms and conditions along with a signed invoice form the Agreement between the Client and the Company.

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